



Client Feedback and Complaint Form

This form should be completed to enable us to confirm the identity of the person making the feedback/complaint and to communicate any answer, update or resolution, if necessary.

Client Information Details:

Name/Agency			
Address			
Contact Number		E-mail address	

☐ Feedback

☐ Inquiry

☐ Complaint

Person/Division/Service Concerned:

Please rate your experience with the PPP Center:

☐ Poor ☐ Unsatisfactory ☐ Satisfactory ☐ Very Satisfactory ☐ Outstanding

(Please use space below for additional statements or use separate sheet and attach as annex, if necessary.)

(Please attach any other relevant evidence, if necessary.)

This form may be submitted electronically through CART@ppp.gov.ph.

The client/complainant certifies that all information contained herein are true and correct based on personal knowledge and available documents.

Data Privacy Notice: We collect the personal information from you when you manually or electronically submit, but not limited to: Full name, Address, Email address, Employment Information, Face/photo, fingerprints, or handwriting, and Contact details. All information we collect shall be kept private and confidential by the Public Private Partnership (PPP) Center and shall be used solely for legal purposes as mandated by the Data Privacy Act (DPA) and other relevant laws. Information that are matters of public interest, however, may be disclosed to the public subject to applicable laws, rules, and regulations. Pictures taken during any activity may also be used in PPP Center's (PPPC) promotional and publicity materials. Only authorized PPPC personnel has access to these personal information, the exchange of which will be facilitated through email and hard copy. Storage shall be within a period as may be authorized by law. Physical records shall be disposed through shredding, while digital files shall be anonymized. For more information, please visit PPPC website at <https://ppp.gov.ph/data-privacy-notice/>.